

Student Rights

As a student consumer, you have the right to know:

- [Financial aid availability](#) and resources to students from all federal, state, and institutional financial assistance programs.
- Federal loans borrowed by the student or parent will be reported to the National Student Loan Database System (NSLDS), and will be accessible by guaranty agencies, lenders, and schools determined to be authorized users of the data system. Students can access this information by logging into their account on [studentaid.gov](#).
- The deadlines, selection criteria, eligibility requirements, terms, policies, procedures, and regulations that apply to each of the programs, starting with [applying for financial aid](#).
- How financial need is determined.
- How and when student [account refunds](#) are processed.
- The [satisfactory academic progress](#) standards a student must maintain to remain eligible for financial assistance and the criteria by which a student who has failed to maintain the satisfactory academic progress standards may re-establish eligibility for financial assistance.
- The terms of any loan received by a student as a part of the student's financial assistance package, a sample loan repayment schedule for a student loan and the necessity for repaying loans.
- The terms and conditions applicable to [student employment](#) provided as part of a financial aid package.
- The college's [withdrawal policy](#), including the requirements and procedures for officially withdrawing from the school.
- A summary of the requirements for the [return of title IV](#) grant or loan funds.

Student Responsibilities

As a student consumer, it is your responsibility to:

- Understand and comply with the terms and conditions of aid you receive.
- Use financial aid funds only for education expenses (tuition, fees, housing, meals, transportation, books, course materials, supplies, equipment, and other living costs).
- Know and meet the deadlines to apply and reapply for financial aid annually.
- Respond promptly to all requests for supplemental information or documentation from Frank Phillips College.
- Complete all financial assistance applications and forms with thorough and accurate information and return them promptly.
- Notify Student Financial Services if there is any change to the information you reported on the FAFSA or TASFA.
- Notify Student Financial Services if there are any changes to your enrollment status or level and understand the impact that dropping a course or withdrawing from the college may have on your student financial aid.

- Notify the Student Financial Services office if you receive any grants, scholarships, or other financial assistance from sources outside Frank Phillips College.
- Maintain satisfactory academic progress to continue to be eligible for financial aid.
- Know and comply with college refund and withdrawal policies.
- Know and comply with the federal, state, and institutional rules governing the financial aid you receive.
- Complete entrance counseling, a master promissory note, and exit counseling if you receive a Federal Direct Student Loan.
- Notify your lender of any changes in your name, address, or school status while you are attending school and after you leave school.
- Repay any student loans you receive regardless of whether you successfully completed your program.
- Perform the work agreed upon if accept a work-study award.

FEDERAL COMPLIANCE & STUDENT CONSUMER INFORMATION

Required Disclosures and Consumer Information Disclosure

This document provides a single point for links to information about Frank Phillips College on a variety of subjects which may be helpful to prospective students, their families, high school counselors and coaches, as well as prospective employees, current students and current employees. This information is presented to comply with the Higher Education Opportunity Act of 2008, which requires institutions of higher education to disclose information and reports on various aspects of the college's policies, procedures, operations, and costs.

Availability of College and Financial Aid Information

Notice of Availability of College and Financial Aid Information - Student notifications are provided to each enrolled student semesterly via the Plainsmen Portal. Paper copies are available upon request. [View](#) the most current student notification.

Contact Information for Assistance in Obtaining College or Financial Aid Information - Visit Frank Phillips College [Student Central](#) or [Student Financial Services](#) offices, for quick and easy resources for enrolled or prospective students to obtain information about admissions, financial aid, billing, and payment.

Student Financial Assistance

Student Financial Aid Information - Current and prospective students can learn more about scholarships and financial aid by visiting the [Student Financial Services](#) website. Current and prospective students can learn more about billing and payments by visiting the [Business Office](#) website.

[State Grant Assistance](#) - Learn more about the eligibility for grant assistance from Frank Phillips College's Student Financial Services (see Texas Educational Opportunity Grant (TEOG) under Grant Aid).

General College Information

Privacy of Student Records - Family Educational Rights and Privacy Act (FERPA) - Learn more about student rights regarding their education records and Frank Phillips College's [FERPA Policy](#), located in the current college catalog under Student Records. For additional information on FERPA, visit the [U.S. Department of Education website](#).

Consumer Information on College Navigator Website - Learn more about Frank Phillips College from the [National Center for Education Statistics' College Navigator](#). Information provided by College Navigator includes financial, admissions, programs/majors, athletics, and accreditation information.

Facilities and Services Available to Students with Disabilities - Learn more about [Special Accommodations](#) at Frank Phillips College which includes resources available to students with disabilities.

Student Body Diversity - Learn more about Frank Phillips College's [institutional research facts](#) including student body diversity and Federal Pell Grant recipients.

Cost of Attendance - Visit Frank Phillips College's [SFS Cost of Attendance](#), which calculates an estimated cost of attendance including tuition and required fees, books, course materials and supplies, living expenses (housing and food), and other related expenses.

Net Price Calculator - Visit Frank Phillips College's [Net Price Calculator](#). This calculator is intended to provide estimated net price information to current and prospective students and their families.

Refund Policy, Requirements for Withdrawal and for the Return of Title IV, HEA Financial Aid -

For Frank Phillips College's [refund policy](#), [withdrawal policy](#), and [return of Title IV](#) financial aid information, click the applicable link above. When you do not complete an academic term (withdraw), federal regulations require Frank Phillips College to return any unearned portion of federal aid a student received, or may be eligible to receive, based on the number of days attended. These links provide you with information on each part of a withdrawal.

Textbook Information - Textbook information for Frank Phillips College is provided to students when they register, is available on the class section information, or provided by faculty.

Academic Program (Educational Programs, Instructional Facilities, and Faculty) - Visit Frank Phillips College's [catalog](#) and [curriculum information](#).

Transfer of Credit Policies and Articulation - Learn more about bringing credit to Frank Phillips College, [policies on transfer credit](#), and Frank Phillip's College [transfer agreements](#) and other articulation agreements.

College and Program Accreditation, Approval, or Licensure

Learn more about Frank Phillips College's [accreditation](#) and view a list of accredited programs. For more information, contact the Office of Academic Affairs.

Copyright Infringement Policies and Sanctions (Including Computer Use and File Sharing) - Learn more about Frank Phillips College's [copyright information](#), including copyright infringement prevention strategy, graphic standards, collegiate licensing department, and copyright clearance center (See page 42 of the college catalog).

Health and Safety

Drug and Alcohol Abuse Program - A student notification is emailed to each enrolled student each semester. View [Frank Phillips College's Annual Security and Fire Safety Report](#) which contains information on alcohol, illegal drugs and substance abuse (page 7).

Vaccinations Policies - Learn more about Frank Phillips College's [vaccination information](#) including records required for enrollment (See page 21 of the college catalog).

Security Report (Including: Emergency Response and Evacuation Procedures), Timely Warnings, and Crime Log – A student Notifications are emailed to each enrolled student annually. Paper copies are available upon request. View [Frank Phillips College's Annual Security and Fire Safety Report](#) which contains crime statistics about certain specified crimes/incidents which have been

reported to Campus Security Authorities over the past three years occurring either on campus, in off-campus buildings or property owned or controlled by the college, or on public property adjacent to campus. The report also contains policies and practices pertaining to campus security, crime reporting, alcohol and drugs, victim's assistance programs, student discipline, campus resources, community safety alerts, crime prevention, and access to campus facilities/properties as well as personal safety tips.

Security Report Missing Person Notification Policy - A student notification is emailed to each enrolled student annually. Visit [Frank Phillips College's Annual Security and Fire Safety Report](#), which contains the requirements for reporting missing persons on page 8.

Fire Safety Report and Fire Log – A student notification is emailed to each enrolled student annually. View [Frank Phillips College's Annual Security and Fire Safety Report](#), which contains the requirements for reporting fire statistics for each on-campus student housing facility on page 15.

Information for Crime Victims About Disciplinary Hearings - A student notification is emailed to each enrolled student each semester. View [Frank Phillips College's Annual Security and Fire Safety Report](#) which contains information on disciplinary proceedings.

Student Outcomes

Retention Rate, Completion/Graduation and Transfer-out Rates & Completion/Graduation and Transfer-out Rates for Students Receiving Athletically Related Student Aid - Learn more about the [retention, completion, graduation and transfer-out rates](#) for Frank Phillips's College full-time, first-time undergraduate degree-seeking students.

Placement in Employment and Job Placement Rates - Learn more about the job placement rates and placement in employment for Frank Phillip's College Students through the [Texas Higher Education Data system](#).

Intercollegiate Athletic Program Participation Rates and Financial Support Data - View Frank Phillip's College [Equity in Athletics Disclosure Act \(EADA\) Annual Reports](#), which make available gender equity information about athletic programs.

Voter Registration

Voter Registration Forms – Voter registration forms and information is provided to students annually in conjunction with Constitution Day and administered by the Frank Phillips College Student Government Association.

Disclosure Requirements Relating to Education Loans

Student Loan Information Published by the Department of Education - Learn more about the rights and responsibilities of students and colleges under Title IV, HEA loan programs.

- *National Student Loan Data System* - Federal loan information at Frank Phillips College is submitted to the National Student Data System (NSLDS) and is accessible by authorized agencies, lenders, and colleges at nslds.ed.gov. Student and parent borrowers that enter into an agreement regarding Federal loans, please access Federal loan information at studentaid.gov.
- *Entrance Counseling for Student Borrowers* - Get [student loan entrance counseling](#) information from the U.S. Department of Education's office of Federal Student Aid which includes terms and conditions of the loan and borrower's responsibilities.
- *Exit Counseling for Student Borrowers* - Get [student loan exit counseling](#) information from the U.S. Department of Education's office of Federal Student Aid including repayment amounts, terms and conditions, and debt management strategies.
- *Code of Conduct for Education Loans* - [View Frank Phillips College's Title IV Loans Code of Conduct](#).

Title IX

Title IX Information - Learn more about [Title IX](#) at Frank Phillips College.

Frank Phillips College is fully committed to compliance with the applicable regulations and to providing candid, honest and reliable disclosure and student consumer information. Students or other persons with questions about the disclosures or consumer information posted on this page may contact Shannon Crossland, Associate Vice President of Compliance at scrossland@fpctx.edu.