## Frank Phillips College Safety Training Center

First Advantage Registration Information

- 1. Please visit the Frank Phillips College Safety Training Center website link, located below, in order to find the link to the First Advantage Background Check website.
  - a. <u>http://www.fpctx.edu/pstc.asp</u>
- 2. After you have clicked into the link you should see a log in box located on the right hand side of the page.
- 3. You will need to press the "Click here for NEW Account Registration"



4. The next page you will come to is the Vendor Registration page.

Con Con	Contractor Advantage FirstAdvantage®						
		Technical Support at 1-866-237-2135					
Vendor Registration							
Please complete the information below for consideration If you have already registered and do not remember your user id and password, DO NOT REGISTER AGAIN. If you need assistance logging in, contact Customer and Technical Support at 1-886-237-2136.							
Service Provider Profile							
* Create Your User ID * Password * Re-Enter Password	h (A-Z, a-z, 0-9)						
* Secret Question * Secret Answer	Select:						
Business Information							
* Business Name * Type of Business	Select:						
Ownership Info	of type Other)						
SSN	of type Partnersh	p or Sole Proprietor)					
* Address 1	United States UnAmerica	Г					
Address 2							
* City		_					
* State	Select:						

5. You will need to fill this page with the correct information for your company.

\*\*\*PLEASE WRITE YOUR USER ID AND PASSWORD DOWN\*\*\*

We are unable to retrieve this information if you lose it

6. Return to the main log in page, and log into your new account. (It takes a minimum of 3 days to process your new account set up)



7. After you have successfully logged into your account you will see a row of tabs at the top of the screen. You will need to find >People then click Add New Person.



8. Next is a Person Information screen, you need to fill out all of the employee's information correctly. \*\*Note: make sure that the employees <u>social security number and name</u> are entered exactly as they appear on their social security card, if they are not, a new background will have to be issued with the correct information\*\*

* Legal First Name	
Middle Name	
* Legal Last Name	
Suffix Name	
* SSN	(Numbers Only, Tax ID's will not be accepted - SSN only)
* Date of Birth	(mm/dd/yyyy)
* Туре	Select: 🗸
User Field 1	
User Field 2	
	Current Address
* Country	UNITED STATES OF AMERICA
* Address 1	
Address 2	
* City	
* State	Select:
* Zip Code	-
* Vendor Locations	Select:
* Vendor Locations	Select: 🗸

Person Information :

SAVE

9. Once you have saved that employees information you should see the Person Status Detail screen. Make sure that it says "Person successfully added".

PC			Contracto First A	or Advanta dvantage®	Log Out	Help	
Home >	Vendor	> People	> Order	> Report	> Administration	Technical Suppo	ort at 1-866-237-2135
		Person St	atus Detail :				
Person success	fully added.	>					
	Fi Midi Su Da	irst Name: idle Name: ast Name: fifx Name: SSN: te of Birth: Type: Status: Address 1: Address 2: City: State:		User	Field 1: Field 2:	EDIT INFORMATION BEGIN ORDER PROCESS PRINT CONSENT FORM	
		Zip Code: Country:					
ок	Complianc	e Expires:					
			F A Company of S	irst Advantage® Symphony Techn	ology Group®		

10. You will need to print the consent form, have the employee sign the consent form, and store it with your employee's company files.



11. Now that the employee has successfully been added you will now click "Begin Order Process"



12. The Order Detail screen will now appear on the page. You will pick Background Check Graded (BCG2.0)

FPC	Contractor Advantage First Advantage®				Log Out Help		
Home > Vendor	> People	> Order	> Report	> Administration	Technical Support at 1-866-237-2135		
	Orde	er Detail :					
You are placing a new order for:							
Select a package to view the package	details and begin th	e ordering process:					
Background Check Graded (BC National Criminal Record File S	earch						
Next Cancel							
		F A Company of S	irst Advantage® Symphony Techn	ology Group®			
	Abou	Co ut First Advantage®   F	ntractor Advantag	e re   <u>Privacy Policy</u>   <u>Legal</u>			

13. The page will expand are you will see the price of the background along with what is offered in the background package. Make sure that you have a signed consent form for your employee on file, then check the "I have a signed consent form" box and click next.

14. You will now input the drivers license number and drivers license state for your employee.

Contractor Advantage First Advantage®						Log Out	Help
Home	> Vendor	> People	> Order	> Report	> Administration	Technical Suppo	ort at 1-866-237-2135
		Per	rson Informa	ation :			
DRIVER LICENS	SE DETAIL						
<	* DL Number * DL State Sele	ect:	~	>			
NEXT							

15. The Payment Detail Screen will now appear. You will click credit card in the payment method box. The screen will then expand and you will be able to input your credit card information.

FPQ	3		Contrac First	Log Out	Help				
Home	> Vendor	> People	> Order	> Report	> Administration	Technical Suppo	ort at 1-866-237-2135		
Payment Detail: Please enter your method of payment below:									
		Service Name B	ackground Check Gr	aded (BCG 2.0)					
		Order Total: \$	60.00						
	*	Payment Method	Credit Card	*					
		* Card Type	Select:	~					
		* Card Number							
		* CSC Number							
The CSC (Credit Security Code) is a 3 or 4 digit code found on the back of the credit card in the signature box									
		* Expiration Date	Select: 🗸 - Select:	~					
	*Re-	use Credit Card?	Select: 🔽						
	Please note: Re-use of credit card information is restricted to the current session. Credit card information is not stored and will be removed upon logout.								
Note: If you did not (yet) pass First Advantage credentialing, you will not be able to see the detailed results.									
Order	Cancel								

- 16. After you have inserted the information please click "Order"
- 17. You have now successfully completed the background order process. If you have further questions please contact us. Thank you.